NO WATER

The first hour, in order

Work down the list. Tick as you go, and fill in the blanks now, while the taps still run.

0800 0778 778 — **Scottish Water**
For water problems in Scotland.

03457 440088 — **NI Water**
For water problems in Northern Ireland.

- [ ] 01 **Cold kitchen tap tried**
  It comes straight off the mains. If it runs, the fault's indoors.
- [ ] 02 **Neighbours asked**
  Dry next door too? It's the network, not your pipes.
- [ ] 03 **Stopcock checked fully open**
  Anticlockwise opens it. Usually under the kitchen sink.
- [ ] 04 **Water company's website checked**
  Search your postcode. Write the estimate down.
- [ ] 05 **All taps off, plugs out**
  So nothing overflows when the water comes back.
- [ ] 06 **Drinking water set aside**
  3 litres a person a day. Medicines and babies first.
- [ ] 07 **A bucket ready for the toilet**
  Pour it into the bowl, not the cistern.
- [ ] 08 **Two neighbours checked on**
  Offer to collect bottled water for anyone who can't.
- [ ] 09 **Cold kitchen tap run clear**
  When it comes back. Cloudy is air; brown needs running.

Not for drinking. Loft tanks, hot water cylinders, radiators, water butts and toilet cisterns. Boiling does not make them safe.

OUR WATER COMPANY AND ITS NUMBER

WHERE OUR STOPCOCK IS

WATER BACK BY (ESTIMATE)

NEIGHBOURS TO CHECK ON